



OLD NORTH END  
INTERGENERATIONAL VILLAGE  
"ONEN iVILLAGE"  
CODE OF ETHICS AND  
VOLUNTEER AGREEMENTS

The volunteer program at ONEN iVillage is designed to provide volunteers with rewarding experiences. The following principles are intended to guide you when you are providing volunteer services to members.

1. Volunteers are expected to respect the privacy of members and to exercise discretion when interacting with them. Accordingly, volunteers will maintain confidentiality regarding members at all times. For example, when telling anecdotes about interactions with members and/or their families, volunteers agree not to share any information that would identify a member.
2. Volunteers agree to perform only the service to which they are assigned by the office. If a member requests further service, the volunteer must ask the member to call the office for assistance. The office schedules all volunteer assignments and volunteers are not expected to accept any additional unscheduled requests from Village members.
3. Volunteers agree not to offer professional advice or further services to members.
4. Volunteers will not promote services and will not accept gifts or loans from members. Volunteers agree to provide services to members without monetary or in-kind compensation.
5. ONEN iVillage respects the cultural, religious and political views of its members and volunteers agree to refrain from trying to impose their own views on members.
6. Volunteers must call the office immediately if they have any concerns regarding a safety of a member.

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Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name